

## asseso. Competence in Product Compliance

### asseso News 1/2019 – Information about an internal matter: asseso AG certified according to DIN ISO 9001:2015

Dear asseso customer,



We now have it in writing: asseso AG has achieved a level of quality management (QM) according to DIN EN ISO 9001:2015. EQM ZERT GmbH has certified that we have fully and extensively fulfilled the requirements of the most significant national and international quality management standard.

As a specialist service provider for product compliance management systems, we process a lot of highly sensitive data for our customers and advise on issues of how to optimise processes. Therefore, it was only logical for us to have ourselves measured by a neutral body in terms of this important standard and to have our quality management tested.

It was an exciting project, and while doing it, we came to understand how you feel during the consultation process with us, as we too parted from processes which we had felt had always been there and had always worked as they do today but which, upon analysis, turned out to no longer represent our preferred way of working.

**After one audit  
means before the  
next one...**

Completing the certification gave us a good feeling. That applies less to the piece of paper that attests to a certain level of conformity until the next audit, than to the fact that we have faced the questions that arose from the certification and found solutions for them. And that we have found areas that we want to work on more intensively by the next audit, because they are important to us. One example of this is the area of knowledge management. As you can see, the process is ongoing, and we never stand still.

**Certification as a  
management task**

Certification is not an end in itself. It is also not something that must be done because the customers would like it that way. However, you as our customers challenge us time and again – in some cases, often over many years – with your tasks and projects. And that's the way we like it to be. Only in this way can we remain mentally agile and think of simple, straightforward solutions for you over and over again. Certification has shown us this in an impressive way.

Keep an open mind towards everything. Going forward, we shall continue to do everything we can to make your work with custom-made solutions as simple and reliable as possible. Just as we did before the certification.

Yours sincerely,

Dipl.-Ing. Stefan Oehrlein  
Chairman of the Board of Directors

**Competence in**

**Product Compliance:** **asseso AG**

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